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## Portfolio Recovery Associates, LLC Launches Two New Customer Websites

NORFOLK, Va., March 16, 2017 -- PRA Group, Inc. (Nasdaq:PRAA), a global leader in acquiring and collecting nonperforming loans, today announced that its subsidiary, Portfolio Recovery Associates, LLC (PRA LLC), has launched two new and improved customer websites: [portfoliorecovery.com](http://portfoliorecovery.com) and [PRApay.com](http://PRApay.com). With enhanced functionality and mobile responsive design, PRA LLC's new websites are not only easy to use but deliver enhanced services to its customers.

"Our goal is to provide our customers a digital platform fit for the 21st century," said Steve Fredrickson, chairman and chief executive officer of PRA Group. "Our new, responsive design introduces a fresh and totally re-engineered mobile experience that gives our customers an easier way to learn more about PRA LLC's services and payment solutions on the device of their choice."

PRA LLC's new single-page website, [portfoliorecovery.com](http://portfoliorecovery.com), offers customers a scrolling, streamlined, and more comprehensive experience. The content is presented in a simple design that helps customers find answers to their frequently asked questions, as well as learn how to access their account, how to make a payment, and who to contact with questions about their account.

PRA LLC's new customer payment website, [PRApay.com](http://PRApay.com), allows most customers to access their accounts online from their computer or mobile device. Customers will find the same important account information as provided on PRA LLC's letters such as the original creditor, seller, merchant, account offers, and more. The new website also introduces debit card functionality, allowing customers to pay online by debit card or check.

### About PRA Group

As a global leader in acquiring and collecting nonperforming loans, PRA Group, Inc. returns capital to banks and other creditors to help expand financial services for consumers in the Americas and Europe. With more than 4,000 employees worldwide, PRA Group companies collaborate with customers to help them resolve their debt and provide a broad range of additional revenue and recovery services to business clients. For more information, please visit [www.pragroup.com](http://www.pragroup.com).

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